

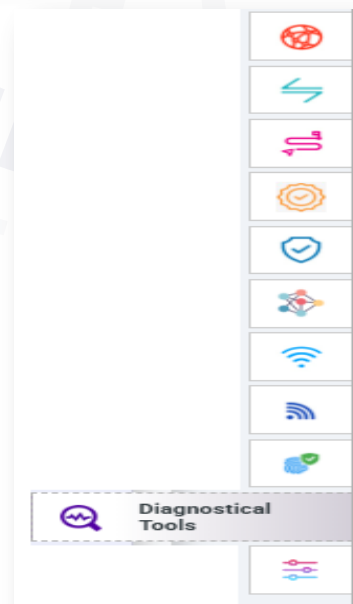
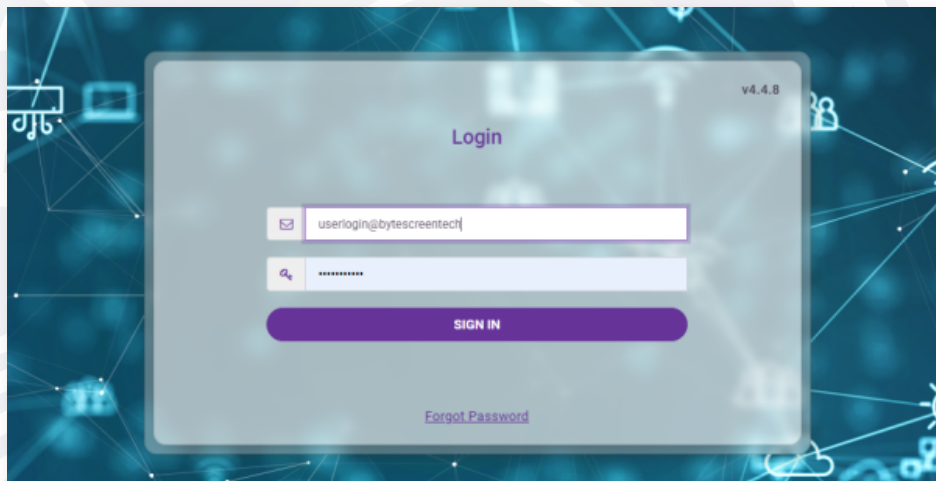


BYTESCREEN

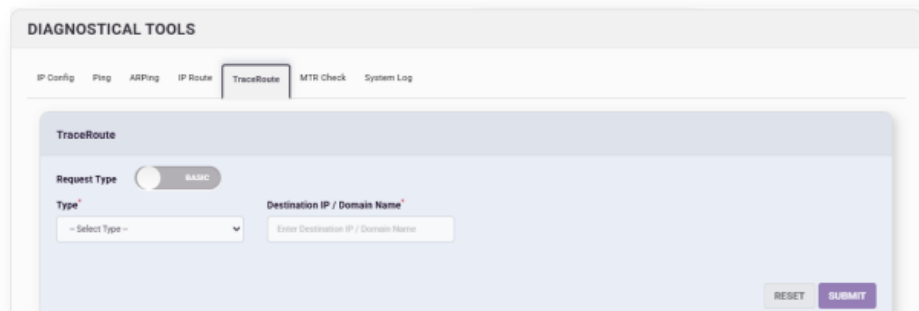
CONNECT • DETECT • PROTECT

Troubleshooting Trace Route

1. Login in the <https://fusionm.bytescreentech.com> (Management Controller)
2. Click Diagnostical Tool (in right side menu bar)



Go To Diagnostical Tools => TraceRoute



DIAGNOSTICAL TOOLS

IP Config Ping ARPing IP Route **TraceRoute** MTR Check System Log

TraceRoute

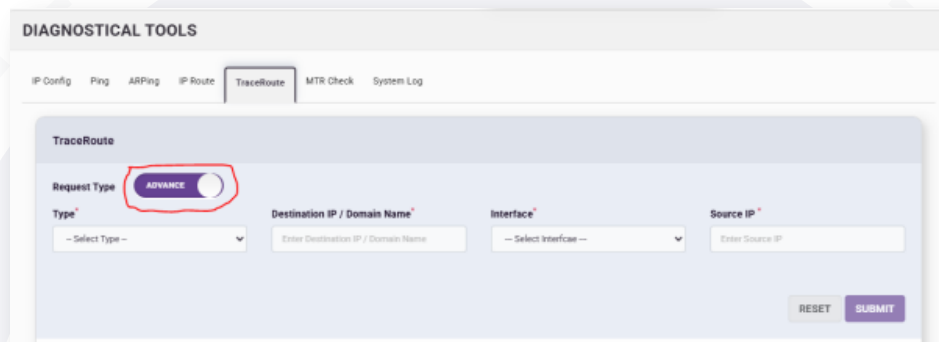
Request Type ☒ BASIC

Type*

Destination IP / Domain Name*

RESET SUBMIT

Click on Request Type – Advance



DIAGNOSTICAL TOOLS

IP Config Ping ARPing IP Route **TraceRoute** MTR Check System Log

TraceRoute

Request Type ☒ ADVANCE

Type*

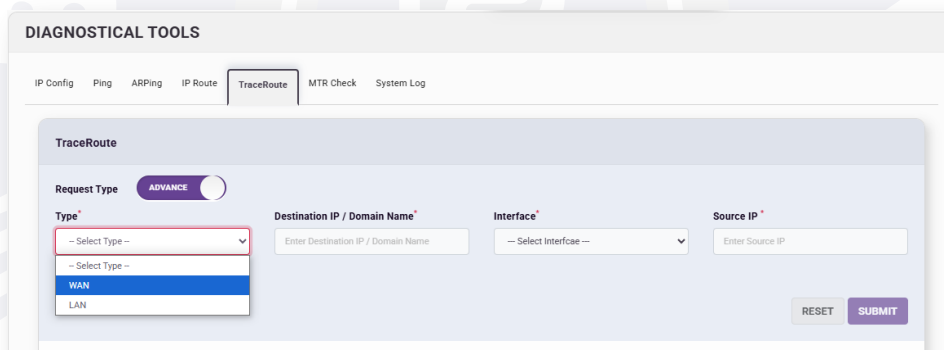
Destination IP / Domain Name*

Interface*

Source IP*

RESET SUBMIT

Select type WAN or LAN



DIAGNOSTICAL TOOLS

IP Config Ping ARPing IP Route **TraceRoute** MTR Check System Log

TraceRoute

Request Type ☒ ADVANCE

Type*

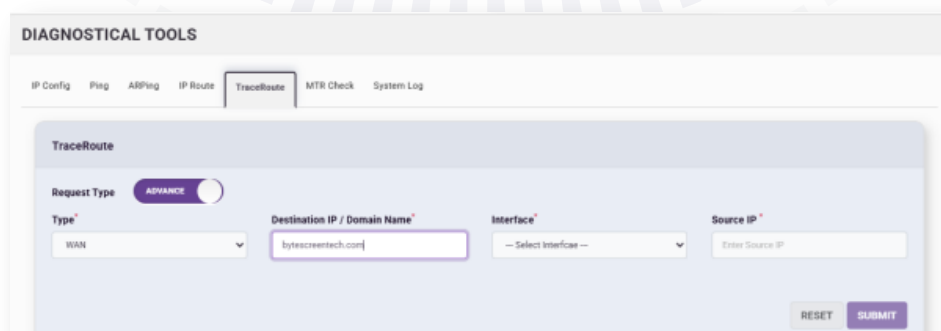
Destination IP / Domain Name*

Interface*

Source IP*

RESET SUBMIT

Select the destination IP address or domain name. You can use any IP (e.g., 8.8.8.8) or domain name (e.g., google.com, bytescreentech.com)



DIAGNOSTICAL TOOLS

IP Config Ping ARPing IP Route **TraceRoute** MTR Check System Log

TraceRoute

Request Type ☒ ADVANCE

Type*

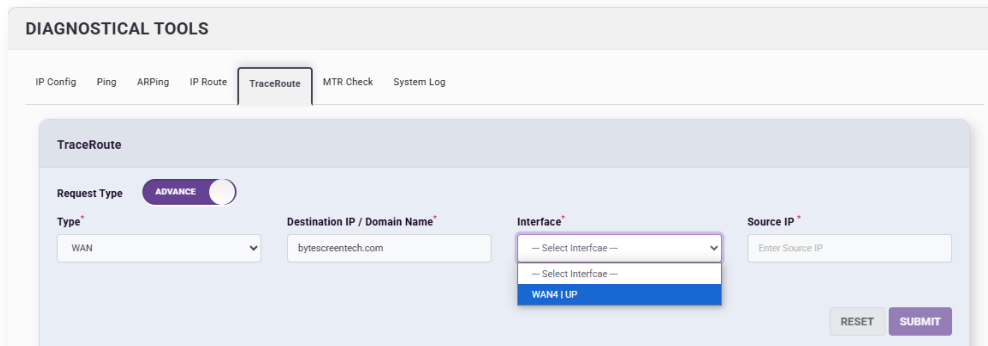
Destination IP / Domain Name*

Interface*

Source IP*

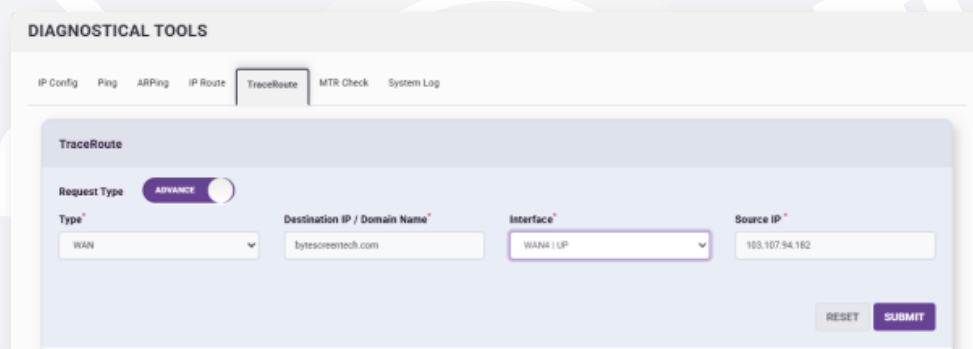
RESET SUBMIT

Select the interface. If you choose the type as LAN, only LAN and non-configured interfaces will be shown. Regardless of the type (LAN or WAN), you can only select an interface that is currently connected.



The screenshot shows the 'DIAGNOSTICAL TOOLS' section with the 'TraceRoute' tab selected. The 'Request Type' is set to 'ADVANCE'. The 'Type' dropdown is set to 'WAN'. The 'Destination IP / Domain Name' is 'bytescreentech.com'. The 'Interface' dropdown is open, showing options: '-- Select Interface --', '-- Select Interface --', and 'WAN4 | IP'. The 'Source IP' field is empty with the placeholder 'Enter Source IP'. There are 'RESET' and 'SUBMIT' buttons at the bottom right.

The source IP is set to the interface IP by default. If you want to change it or use a custom IP, you can enter it in the Source IP field. And after clicking on the submit button.



The screenshot shows the 'TraceRoute' tool interface after the 'Source IP' field has been populated with '103.107.54.182'. The 'Interface' dropdown is now closed and shows 'WAN4 | IP'. The 'SUBMIT' button is highlighted in purple.

Wait a few seconds after submitting for the details to appear.

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